

Shopping and Pharmacy Delivery Information to Support Residents and Senior Citizens

Grocery Stores and Special Senior Shopping Hours

Jewel-Osco - Vulnerable population including senior citizens and pregnant individuals are invited to have priority shopping on Tuesdays and Thursdays from 7 - 9 AM. For more information, call, 847- 455-7711. Anyone can place an order online on their website for deliveries. Regular hours are 6 AM to 10P M.

La Conchita - Grocery Delivery Available ONLY for senior citizens. They can call ahead of time and place order over the phone at 847-455-9110, via email at laconchita@sbcglobal.net or text at: [847-224-3049](tel:847-224-3049). Hours are Mon-Sun 7AM to 8PM.

Walmart - All stores will adjust operating hours to 7 AM to 8:30 PM. Stores that open later than 7 AM will continue their regular starting hours. Beginning March 24, Walmart stores will host an hour-long senior shopping event every Tuesday for customers aged 60 and older. This will start one hour before the store opens.

Rio Valley Market

847-451-8440

Mon-Fri 7AM - 9PM

Sat-Sun 6AM - 9PM

No special services or deliveries offered at this time.

Baranowski Bakery and Deli (847)-455-5561

Regular Hours are Mon-Sun, from 8 AM to 9 PM.

No special services offered at this time.

Big Lots - The store is reserving the first hour of each day for senior citizens from 9 to 10 AM.

Online shop and delivery is available on their website. Curbside pickup is available by placing an order online. Regular hours are Mon- Sun from 9AM - 9PM. For assistance call 847- [288-0168](tel:288-0168).

GG Oriental Convenience Store - 847-455-2650

Regular Hours are Mon-Sun 9AM-7PM

No additional services provided at this time.

Amish Farmers - 847-916-2483

Regular Hours are Mon-Sat 8AM - 7PM and Sun- 8AM - 3PM

No additional services provided at this time.

The following national retailers are holding special shopping hours for senior citizens and other vulnerable populations. This list is updated frequently. <https://irma.org/covid-19-senior-shopping/>

Pharmacy Delivery Services

Some pharmacies have adjusted their prescription delivery options to help people who are staying home because of the coronavirus.

CVS prescription delivery is free, now through May 1 and you can get 1 to 2- day delivery once your prescription is ready for pickup.

Osco is offering home delivery and mail service with same day delivery before 7 PM if ordered by noon that day. Please contact the local Osco pharmacist at 847-455-0633 for information.

Walgreens is offering free prescription delivery on all eligible medicines, and free standard shipping on walgreens.com orders with no minimum, until further notice.

You can also contact the local Walgreens at 847-455-6876. You must have a credit card on file and order before noon the day before delivery. Delivery is available from 1-6 PM during weekdays only.

Utility and Phone Companies Providing Assistance During Coronavirus Pandemic

ComEd

ComEd is voluntarily suspending service disconnections for customers who cannot pay, and waiving new late payment charges, through at least May 1, 2020. They are also offering flexible payment arrangements and energy financial assistance. Please visit ComEd.com or call [800-334-7661](tel:800-334-7661) from 7 AM to 7 PM, Monday through Friday.

NICOR

Nicor Gas voluntarily has suspended service disconnections for non-payment, effective immediately for both residential and commercial customers through May 1. To learn more, call 888-642-6748 or go to <https://www.nicorgas.com/company/press-room/nicor-gas-provides-energy-assistance-resources.html>.

Comcast / Xfinity

Comcast / Xfinity is offering no disconnects or late fees if customers contact the company to tell them they can't pay their bills during this period. The company is offering flexible payment options and can help find other solutions.

Xfinity is offering free WiFi hotspots, including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots, and then launch a browser.

Verizon

Verizon will waive late fees for 60 days from March 16, 2020 to May 16, 2020, and will not terminate service to a customer who's been impacted by the events involving the Coronavirus. If our customers are experiencing a hardship, they should call our customer service team to discuss their situation and available options. Customer support contact numbers, an online chat feature and support can be found on the following pages:

Wireless: <https://www.verizonwireless.com/support/>

Business: <https://www.verizon.com/business/gateway/>

In Home: <https://www.verizon.com/support/residential/home>

AT&T

AT&T is [suspending the termination of wireless, home phone or broadband service](#) when customers can't pay their bills because of coronavirus disruptions. The company is also waiving related late fees. AT&T is also providing free access to its public WiFi hot spots. Go to <https://about.att.com/pages/COVID-19.html>. In addition, they will continue to offer internet access for qualifying limited income households at \$10 a month through the [Access from AT&T program](#).